



Federated Hospitality Association
Of Southern Africa

CAPE

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TO WHOM IT MAY CONCERN

FEDHASA CAPE EVENT HOSTED AT LAGOON BEACH HOTEL & SPA – 5 NOVEMBER 2020

We hereby wish to thank the Management and Team of the Lagoon Beach Hotel & Spa for their hospitality and for the professional way once again in which they conducted our event last week.

From the booking of the function to the arrival at the undercover parking, the set-up of the venue, the very special and safe way in which they served our meal, and throughout the event, we observed that all the COVID-19 protocols have been adhered to.

Their collateral and booking systems even carry the WTTC Safe Travels and the TravelSafe-EatSafe compliance logo's and links.

The above all contributed to us having a very successful and safe event. As usual, always a pleasure visiting the Lagoon Beach Hotel & Spa.

Hospitality Greetings

Rema Wiese
Executive Officer: FEDHASA Cape

Directors:

J Clayton (Chairperson), JR Lyon, F Jones, L Singer, NP Mini, CD Smith